

CCS Insights: Letter - Accepting Defective/Damaged Goods for Discount

Feel the CCS & Co Difference

[Print on Company's Letterhead or insert Address]

<<Contact Name>>

<<Trading/Company Name>>

<<Address>>

<<Date>>

Dear <<Name of Contact>>,

Re. Order <<No.>>

In respect of the above order we have received goods from you which are defective in the following manner:

Goods Description	Quantity	Defect(s)	Value
<< >>	<< >>	<< >>	<< >>
		Total:	

[A copy of the original order is enclosed herewith.]

We shall accept these defective/damaged goods on the condition that the price for the order is reduced by the sum of RM<<XX>> (*excluding SST*).

[In acceptance of this offer please issue a credit note in respect of your invoice no.(s) <<XX>>.]

If this suggested price reduction is unacceptable we request that you collect the goods immediately. We undertake to be responsible for their safekeeping for a maximum of 14 days from the date of this letter.

Yours sincerely,

<<Name & Title>>

For and on behalf of <<Company Name>>

**For further consultation, please
contact:**

Chin Chee Seng

Partner

+6012 365 4331

cschin@ccs-co.com

Jared Low

Assurance Manager

+6018 763 4813

jared@ccs-co.com

Wong Woei Teng

Audit Manager

+6017 237 8233

woeiteng@ccs-co.com

Vivian Lim

HR Manager

+6012 618 6220

vivian@ccs-co.com

Yap Huey Shan

Assistant Audit Manager

+6012 369 7222

hueyshan@ccs-co.com

CCS & Co

© 2020 CCS. All rights reserved. Not for further distribution without the permission of CCS & Co. "CCS" refers to the network of member firms of CCS & Co. The information contained in the slides represents the views of CCS and does not constitute the provision of professional advice of any kind. The information contained in the slides is based on our interpretation of existing legislation as at the published date. While CCS makes reasonable efforts to provide information which we believe to be reliable, we make no representations or warranties that the information provided is complete, accurate, up to date or non-misleading. The information provided herein should not be used as a substitute for consultation with professional advisers. Before making any decision or taking any action, you should consult a professional adviser who has been provided with all the pertinent facts relevant to your particular situation. No responsibility for loss occasioned to any person action or refraining from action as a result from using the information in the slides can be accepted by CCS.